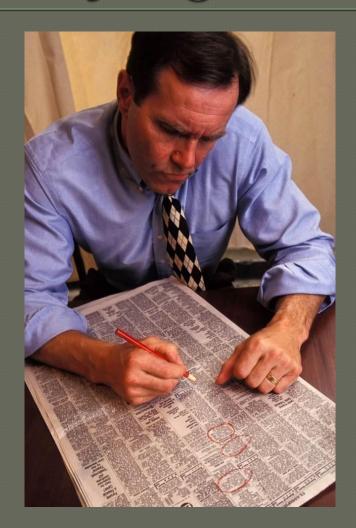
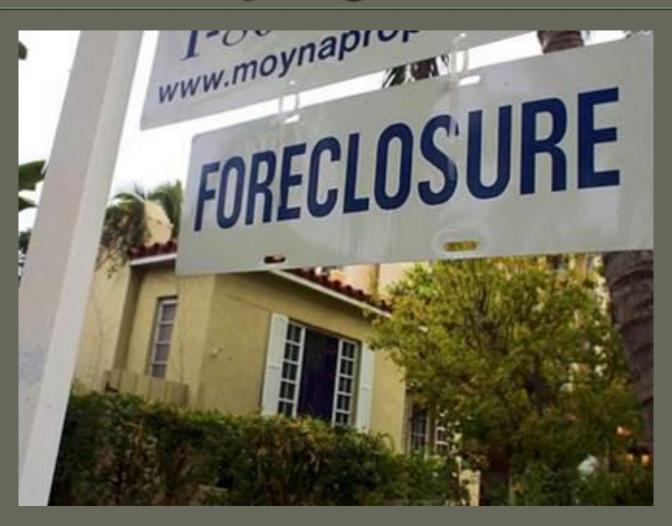
# Satisfaction of Judgment: Processing a Collection Case

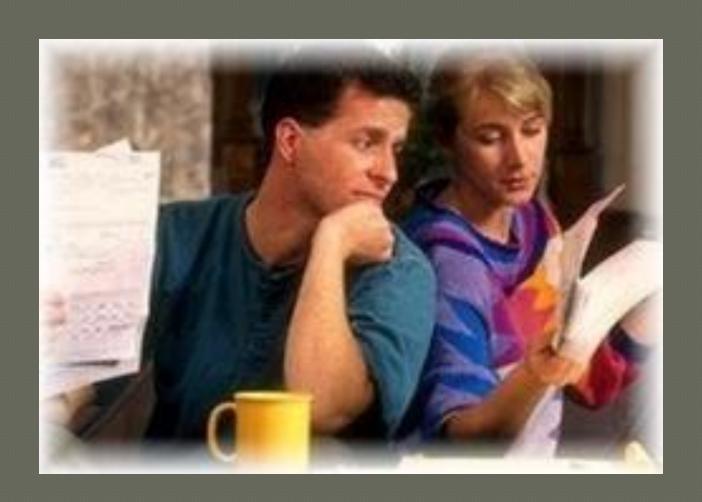
Presented by: Stanley M. Hammerman, Esq.
Tina M. Ziegler, ACP





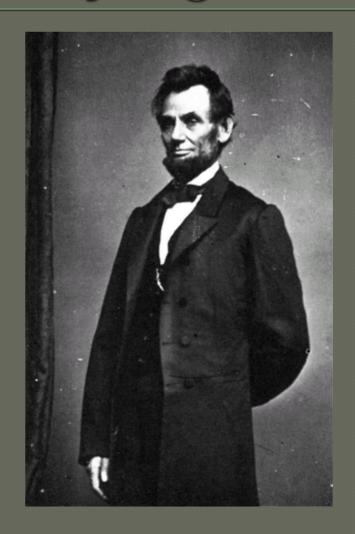




















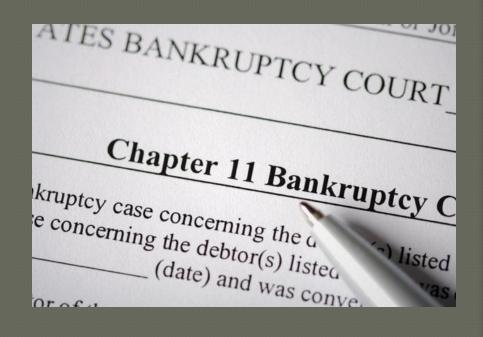






#### Who is a commercial debtor?





















- Demand Letters
  - Consumer vs. Commercial
- Skip-Tracing and Pre-Litigation Investigation
  - Is the business open?
    - · Phone being answered
    - Active/current website
    - Listing with Registrar of Contractors/Corporation Commission
  - Other lawsuits?

- Validation of debt
  - Provide if requested
  - Debt must be fully validated before suit can be filed
- Before Starting Legal Proceedings
  - Obtain all relevant information
  - Look for hidden arbitration clauses
  - Review contract for venue/jurisdiction clauses
  - Is this a counterclaim waiting to happen?

- Community Property vs. Personal Guaranty
  - Arizona Community Property state
    - Can include Jane/John Doe in most cases
    - A.R.S. § 25-215
  - Personal Guaranty
    - · Cannot pursue spouse if they did not sign guaranty
    - Limits collection efforts
    - "Judgment proof" assertion



- Summons and Complaint
  - Keep it simple
  - Make allegations as undeniable as possible
  - Sample Complaints (consumer vs. commercial)
  - Redact account numbers/personal information
- Naming Proper Parties
  - Conduct thorough review of supporting documents
    - Prevents later amendments

- Rule 26.2, ARCP Tier Limits to Discovery
  - Tier 1 \$50,000 or less
    - Simple cases tried in 1-2 days
    - Minimal documentary evidence/witnesses
    - 5 total hours of fact witness depositions
    - 5 Rule 33 interrogatories
    - 5 Rule 34 requests for production
    - 10 Rule 36 requests for admission
    - 120 days to complete discovery

- Rule 26.2, ARCP Tier Limits to Discovery
  - Tier 2 \$50,000 \$299,999
    - Intermediate complexity
    - More than minimal documentary evidence
    - More than a few witnesses/may have expert witnesses
    - Multiple theories of liability/counterclaims/cross-claims
    - 15 total hours of fact witness depositions
    - 10 Rule 33 interrogatories
    - 10 Rule 34 requests for production
    - 10 Rule 36 requests for admission
    - 180 days to complete discovery

- Rule 26.2, ARCP Tier Limits to Discovery
  - Tier 3 \$300,000+
    - Logistically or legally complex (e.g. class actions, multiparty commercial cases)
    - Voluminous documentary evidence/numerous pretrial motions
    - Require management of large number of witnesses
    - 30 total hours of fact witness depositions
    - 20 Rule 33 interrogatories
    - 10 Rule 34 requests for production
    - 20 Rule 36 requests for admission
    - 240 days to complete discovery

- Business Cases Maricopa County
  - Commercial Court Experimental Rule 8.1,
     ARCP
    - Who can file
    - Eligible claims
    - Benefits of filing
    - Automatic Tier 3 case per new Rules
      - Can change to lower Tier through Joint Report, Motion, or Stipulation
        - Show good cause

- Naming Fictitious Parties
  - Not usually included in collection cases
- Community Property Issues
  - Include "John/Jane Doe"
  - Don't include a Doe if personal guaranty
- Application for Entry of Default
  - Attorney contact

#### • Answer

- Review upon receipt
  - What does it really say?
- Is the Answer a surprise?
- Early Meeting requirement Rule 16(b), ARCP
  - Early Meeting Report Arbitration cases
  - Good Faith Consultation Certificate Both Arbitration and Trial cases (Rule 7.1(h), ARCP)
- Stipulations for Judgment



#### Litigation Strategies

- Provide a complete Disclosure Statement
- Propound meaningful discovery
- Make the other side prove their case

#### Written Discovery

- Propound after exchange of initial disclosure statements
  - Call the other side out on what information is missing
  - Saves discovery requests if information is provided in initial disclosures

- Requests for Admission
  - You want the other side to admit as many as possible
  - Avoid grouping several requests into one
  - Send by certified mail
- Interrogatories
  - Play off what other side says in their disclosure statement

- Requests for Production of Documents and Things
  - If other side should have documentation, need to ask them for it first before subpoenaing a third party
  - Cost sharing
- Depositions
  - Schedule only if necessary



- Wage/Earnings Garnishments
  - Issued/served on employer (aka Garnishee)
  - Withholding begins with next applicable check
  - Federal Minimum Wage vs. State Minimum Wage
  - Answer of Garnishee
  - How much to withhold?
  - Independent contractors
  - Tips as earnings
  - Existing wage garnishment/Priority garnishment

- Wage/Earnings Garnishments
  - Request for Hearing
  - Continuing liens
  - Order to Show Cause
  - Reporting
  - Release of Garnishment

- Bank/Non-Earnings Garnishments
  - Issued/served on banking institution (aka Garnishee)
  - Search fee
  - Funds immediately frozen by bank
  - Personal exemptions
  - Answer of Garnishee
  - Seizure of safe deposit boxes/CDs
  - Additional parties

- Bank/Non-Earnings Garnishments
  - Request for Hearing
  - Judgment Against Garnishee/Satisfaction
  - Release of Garnishment

#### Informal Interviews

- Set based on attorney/collector's convenience
- Conducted in office/by phone
- Collect same financial information as you would during a formal debtor's exam
- Could lead to payment arrangement/ garnishment
- Inexpensive
- If debtor fails to appear, can proceed with formal exam in court

- Supplemental Proceedings/Debtor's Exams
  - Formal proceeding in court
  - Purpose
    - To determine assets/employment of debtor
    - To set up formal payment arrangement
  - Fees/costs
  - Petition/Order filed
  - Court sets date/time of exam

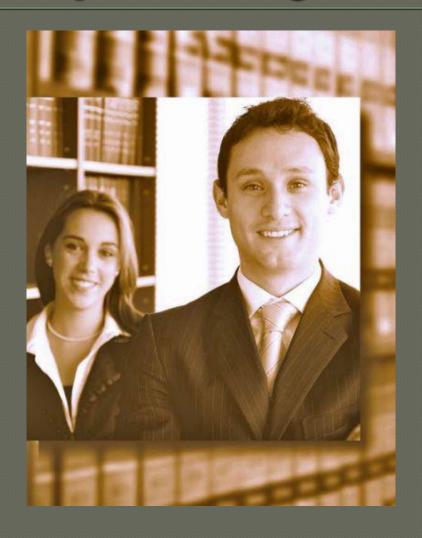
- Supplemental Proceedings/Debtor's Exams
  - Debtor personally served with Petition/Order
  - Special exhibits for individuals/corporations
  - Debtor meets with judgment creditor or its counsel
  - Failure to cooperate contempt of court
  - Failure to appear civil arrest warrant

- Writs of Execution
  - Prepared after Judgment is obtained
  - Involves sheriff
  - Items recovered to cover Judgment balance
    - Debtor must have complete ownership
  - Not a preferred way of recovery
  - Expensive

- Driver's License Suspension
  - Unique remedy
  - Must have judgment resulting from motor vehicle accident in Arizona involving an uninsured driver
  - Allows creditor to suspend debtor's license after proof of judgment is provided to ADOT
  - Very effective

- Judgment Renewals
  - AZ Judgments valid for 10 years
  - Must renew within 90 days of expiration date
  - Can renew every 10 years until Judgment is paid
  - Should renew at least once

#### Attorney/Paralegal Teamwork



#### Attorney/Paralegal Teamwork

#### Fee Agreements

- Attorney negotiates rates/fees
- Paralegal prepares fee agreement

#### Client Contact

- Attorney is usually initial point of contact
- Paralegal may correspond with client regarding status of case and to obtain information for attorney
- Paralegal should be extension of supervising attorney
- Beneficial for paralegal to establish professional relationship with client

#### Attorney/Paralegal Teamwork

#### The Team

- Should be on the same page when it comes to the law
- Paralegal should make recommendations to attorney regarding the flow of a case
- Paralegals draft pleadings and other documents including the Complaint, Answer, disclosure statements, discovery requests, and discovery responses
- Paralegals/Attorneys should "nag" each other about complying with time requirements
- Be courteous to clients, court staff, and other members of your firm

# **Q** & **A**